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A Division of Ultimate Reptile Suppliers Pty Ltd

Licensed dealer of captive bred reptiles
Permit number: SD2105372C

RETURN FORM/CHECK LIST FOR MICROCLIMATE PRODUCTS

PLEASE USE AND INCLUDE THE FOLLOWING CHECKLIST FOR RETURNING MICROCLIMATE PRODUCTS

The manufacturers guarantee on the Microclimate Thermostat range is for a period of 5 years from the date of purchase. For the first 12 months, the unit is to be returned directly to iPetz in its original packaging, with proof of purchase and a description of the fault (written on a new Warranty card). The remaining warranty period is covered by Microclimate International so the unit must be returned to Microclimate International in its original packaging with proof of purchase along with a description of the fault (written on the new Warranty card where available) plus a cheque for £10 (GBP) to cover postage and administration costs. The exception to the guarantee is when the product has been misused (ie, overloaded or physical damage).

Complete the following form and return with any microclimate product.

IMPORTANT NOTE: NO CREDIT OR EXCHANGE WILL BE GIVEN FOR A MICROCLIMATE PRODUCT UNTIL IT HAS BEEN ESTABLISHED THAT THE FAULT HAS NOT BEEN CAUSED BY MISUSE.

Please note there are three different types of thermostat:

On/Off - Turns on and off to keep at the right temperature.

Pulsing - Pulses continually on and off to keep at a more accurate temperature.

Dimming - Dims the amount of power required to obtain a constant temperature

**PLEASE COPY THIS PAGE WITH CONTACT DETAILS AND PAGE RELEVANT TO THE PRODUCT BEING RETURNED. RETURN WITH PRODUCT TO IPETZ.
ATTACH PROOF OF PURCHASE RECEIPT**

CONTACT DETAILS

Check By:

Store/Customer Name:

Store/Staff Number:

Store Address:

Customer Name:

Customer Number:

Customer Address:

MINISTAT 600 OPERATION IN BRIEF

The Ministat 600 is an ON/OFF thermostat. This model is to be used with all heat sources. It is also limited by the wattage that it can regulate **no more than 600watts**.

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BRIEFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

B1 THERMOSTAT OPERATION IN BRIEF

The B1 Thermostat is a dimming thermostat. Can be used for all types of heat sources. **Can be used to regulate up to 600 watts**.

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BRIEFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

B2 & B2/HT THERMOSTAT OPERATION IN BRIEF

The B2 & B2/HT Thermostat is a pulsing thermostat. Can be used for all heat sources EXCEPT incandescent globes as the constant pulsing will blow the globes. **Can be used to regulate up to 600 watts**

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BRIEFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

MICROCLIMATE EVO LIGHT THERMOSTAT OPERATION IN BREIF

The EVO Light Thermostat is a digital touch screen thermostat that can be set to either with dimming, pulsing or ON/OFF. The digital interface allows for easy settings management. **Can be used to regulate up to 600 watts**.

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BRIEFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

MICROCLIMATE EVO CONNECTED II THERMOSTAT OPERATION IN BREIF

The EVO Connected II Thermostat is a digital touch screen thermostat that can be accessed from anywhere via phone app or web dashboard. With 2 channels available, the main channel for dimming or pulsing, and the auxiliary channel for ON/OFF only (can be for heat, light, misting etc). The digital interface allows for easy settings management. Can be used to regulate up to 600 watts per channel. (please specify which channel, if faults)

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BREIFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

MICROCLIMATE EVO CONNECTED III THERMOSTAT OPERATION IN BREIF

The EVO Connected III Thermostat is a digital touch screen thermostat that can be accessed from anywhere via phone app or web dashboard. With 3 channels available, the 2 primary channels for dimming or pulsing, and the single auxiliary channel for ON/OFF only (can be for heat, light, misting etc). The digital interface allows for easy settings management. Can be used to regulate up to 600 watts per channel. (please specify which channel, if faults)

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BREIFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

LEGACY PRODUCTS

MINISTAT 100 OPERATION IN BRIEF (LEGACY PRODUCT)

The Ministat 100 is an ON/OFF thermostat. This model is to be used with Heat Mats or Heat Cords **ONLY**. It is also limited by the wattage that it can regulate **no more than 100watts**.

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BRIEFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

MINISTAT 300 OPERATION IN BRIEF (LEGACY PRODUCT)

The Ministat 300 is an ON/OFF thermostat. This model is to be used with Heat Mats or Heat Cords **ONLY**. It is also limited by the wattage that it can regulate **no more than 300watts**.

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BRIEFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

B1ME & B1ME/HT THERMOSTAT OPERATION IN BRIEF (LEGACY PRODUCT)

The B1ME & B1ME/HT Thermostat is a dimming thermostat. Has a magic eye that measures light intensity and can be set for different day and night temperatures. Can be used for all types of heat sources. A common misconception in the use of this model is that the second dial indicates the temperature you want to run overnight when in fact it indicates how many degrees below the day time temperature you want the night time temperature to fall. **Can be used to regulate up to 600 watts**.

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BRIEFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

B2ME THERMOSTAT OPERATION IN BRIEF (LEGACY PRODUCT)

The B2ME Thermostat is a pulsing thermostat. Has a magic eye that measures light intensity and can be set for different day and night temperatures. Can be used for all types of heat sources, EXCEPT incandescent globes as the constant pulsing will blow the globes. A common misconception in the use of this model is that the second dial indicates the temperature you want to run overnight when in fact it indicates how many degrees below the day time temperature you want the night time temperature to fall. **Can be used to regulate up to 600 watts.**

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BRIEFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

DL1 THERMOSTAT OPERATION IN BRIEF (LEGACY PRODUCT)

The DL1 Thermostat is a dimming thermostat. Can be used for all types of heat sources. **Can be used to regulate up to 600 watts.** Have alarm for too high, too low and heater failure. Each alarm has a different beep pattern. If there is a problem with the alarms, work out the one it is.

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BRIEFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

DL1ME THERMOSTAT OPERATION IN BRIEF (LEGACY PRODUCT)

The DL1ME Thermostat is a dimming thermostat. Has a magic eye that measures light intensity and can be set for different day and night temperatures. Can be used for all types of heat sources. A common misconception in the use of this model is that the second dial indicates the temperature you want to run overnight when in fact it indicates how many degrees below the day time temperature you want the night time temperature to fall. **Can be used to regulate up to 600 watts.** Has an alarm for too high, too low and heater failure. Each alarm has a different beep pattern. If there is a problem with the alarms, work out the one it is.

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BRIEFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

DL2 THERMOSTAT OPERATION IN BRIEF (LEGACY PRODUCT)

The DL2 Thermostat is a pulsing thermostat. Can be used for all heat sources EXCEPT incandescent globes as the constant pulsing will blow the globes. **Can be used to regulate up to 600 watts.** Has an alarm for too high, too low and heater failure. Each alarm has a different beep pattern. If there is a problem with the alarms, work out the one it is.

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BREIFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

DL2ME THERMOSTAT OPERATION IN BRIEF (LEGACY PRODUCT)

The DL2ME Thermostat is a pulsing thermostat. Has a magic eye that measures light intensity and can be set for different day and night temperatures. Can be used for all heat sources EXCEPT incandescent globes as the constant pulsing will blow the globes. A common misconception in the use of this model is that the second dial indicates the temperature you want to run overnight when in fact it indicates how many degrees below the day time temperature you want the night time temperature to fall. **Can be used to regulate up to 600 watts.** Has an alarm for too high, too low and heater failure. Each alarm has a different beep pattern. If there is a problem with the alarms, work out the one it is.

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BREIFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

MICROCLIMATE EVO THERMOSTAT OPERATION IN BREIF (LEGACY PRODUCT)

The EVO Thermostat is a digital touch screen thermostat that has 2 channels. Main channel for dimming, pulsing or ON/OFF, and the auxiliary channel for ON/OFF only (can be for heat, light, misting etc). The digital interface allows for easy settings management. **Can be used to regulate up to 600 watts per channel.** (please specify which channel, if faults) ****NOTE: If the main channel isnt working but the auxiliary channel is working, this will be a blown fuse.**

HAS THE UNIT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
HEAT PRODUCT WAS CONNECTED TO THE UNIT(globe, ceramic, heat mat/cord, etc)		
TOTAL WATTAGE OF CONNECTED HEAT SOURCES		
BREIFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		

MICROCLIMATE HEAT MAT OPERATION IN BRIEF (LEGACY PRODUCTS)

PLEASE NOTE THAT WARRANTY ON HEAT MATS IS FOR 12 MONTHS ONLY

The microclimate heat mat packaging contains correct information on how these should be set up and used.

ALWAYS use with a thermostat as instructed.

HAS THE HEAT MAT BEEN USED TO SPECIFICATIONS?	Y	N
ANY OBVIOUS PHYSICAL DAMAGE?	Y	N
WAS THERMOSTAT USED TO CONTROL THE TEMPATURE	Y	N
- WAS THE PROBE POSITIONED CORRECTLY	Y	N
BREIFLY, DESCRIBE WHAT THE THERMOSTAT IS DOING INCORRECTLY		